DVQattest®Agent

MDM Deployment Guide for Jamf Pro

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Introduction

This guide provides an overview of the steps required to deploy Telchemy's DVQattest[®] Agent on macOS devices using the Jamf Pro device management solution.

For detailed documentation on Jamf Pro and other Jamf product solutions, please visit https://learn.jamf.com/.

For more information on SQmediator, DVQattest and other Telchemy products, please visit **www.Telchemy.com**.

Deployment Prerequisites

Prerequisites for deploying DVQattest Agents through Jamf Pro include creating an Apple push certificate and enrolling devices to connect with the Jamf Pro server.

Push Certificates

A push certificate is an encrypted file generated by Apple that establishes trust between a third-party service and Apple Push Notification service (APNs). To enable Jamf Pro to send push notifications to your managed iOS devices using APNs, you will need to generate a push certificate and upload it to Jamf Pro.

For detailed information and instructions for creating and uploading push certificates. please refer to Jamf's online documentation:

https://learn.jamf.com/en-US/bundle/jamf-pro-documentation-current/page/Push_Certificates.html

Device Enrollment

Enrollment is required to establish a connection between each managed device and the Jamf Pro server. Jamf supports both automated and manual (user-initiated) device enrollment methods.

For more information on device enrollment options and configuration steps, please refer to Jamf's online documentation:

https://learn.jamf.com/en-US/bundle/jamf-pro-documentation-current/page/Enrollment_into_Jamf_MDM.html

Uploading and Distributing the DVQattest Agent Package

To deploy DVQattest Agents on your managed devices, you will need to upload the DVQattest Agent .pkg file to Jamf Pro, configure a custom script to run before package installation, and create a policy to install the package on each target device.

Uploading the Package File

1. Log in to Jamf Pro:

Browse to your Jamf Pro server URL and log in to your Jamf Pro user account.

2. Navigate to Packages:

- a. Click Computers.
- b. Click Settings (gear icon) in the top-right corner.
- c. Select Computer Management.
- d. Click Packages.

3. Upload the Package:

- a. Click New.
- b. Click **Choose File** and select the DVQattest Agent .pkg file.
- c. Click Save.

Configuring and Uploading the Custom Script

1. Prepare the Script:

Create a custom script to apply configuration settings to the DVQattest Agent before installation. Some settings are mandatory while others are optional.

Required parameters include:

- Agent/Controller management domain name (DomainName)
- Agent/Controller management domain passphrase (Passphrase)
- Controller IP address or Fully Qualified Domain Name (OutboundCtrlAddr)

Optional parameters include:

- Agent name (AgentName)
- Agent description (AgentDescription)
- Organization ID (OrganizationId)
- Organization Group ID (GroupId)
- Controller port number (OutboundCtrlPort)

For details on these configuration settings, see Custom Script Configuration Parameters.

An example DVQattest Agent custom script is shown below.

```
#!/bin/bash
# Define the plist file path
plist path="/Library/Preferences/com.telchemy.dvqagent.prefpane.plist"
# Create the plist content
cat <<EOF > "$plist path"
<?xml version="1.0" encoding="UTF-8"?>
<!DOCTYPE plist PUBLIC "-//Apple//DTD PLIST 1.0//EN"
"http://www.apple.com/DTDs/PropertyList-1.0.dtd">
<plist version="1.0">
<dict>
                <key>AgentDescription</key>
                <string>JAMF</string>
                <key>AgentName</key>
                <string>^^u ^^s</string>
                <key>DomainName</key>
                <string>sqmedvmrpt01</string>
                <key>Passphrase</key>
                <string>sqmedvmrpt01</string>
                <key>GroupId</key>
                <string>realagents01</string>
                <key>OrganizationId</key>
                <string>realagents1</string>
                <key>OutboundCtrlAddr</key>
                <string>10.1.0.68</string>
                <key>OutboundCtrlPort</key>
                <string>40006</string>
</dict>
</plist>
EOF
echo "Plist file has been created at $plist path"
```

2. Log in to Jamf Pro:

Browse to your Jamf Pro server URL and log in to your Jamf Pro user account.

3. Navigate to Scripts:

- a. Click Computers.
- b. Click Settings (gear icon) in the top-right corner.
- c. Select Computer Management.
- d. Click Scripts.

4. Upload the Script:

- a. Click New.
- b. Enter the script name and other details as needed.
- c. In the **Script** field, paste the contents of the custom script.
- d. Click Save.

Distributing the Package

1. Log in to Jamf Pro:

Browse to your Jamf Pro server URL and log in to your Jamf Pro user account.

2. Navigate to Policies:

- a. Click **Computers**.
- b. Click Settings (gear icon) in the top-right corner.
- c. Select Computer Management.
- d. Click Policies.

3. Create a New Policy:

- a. Click New.
- b. Name the policy and configure the necessary triggers (e.g., recurring check-in).

4. Add the Package to the Policy:

- a. Under the **Packages** payload, click **Configure**.
- b. Select the DVQattest Agent .pkg file that you uploaded.

5. Add the Custom Script to the Policy:

- a. Under the Scripts payload, click Configure.
- b. Select the custom script for the DVQattest Agent.

6. Save and Deploy the Policy:

- a. Review the policy configuration.
- b. Click Save to deploy the policy.



- Test the package and script on a few devices before wide deployment.
- Monitor development logs for any issues.

DVQattest Agent Configuration Settings

Custom Script Configuration Parameters

The following table lists the various configuration settings that can be defined in the DVQattest Agent custom script.

Parameter	Description	Required	Notes
AgentName	The Agent display name. The name string can include template tokens that enable the Agent to construct its own name using various local identifiers. (See Agent Name Template Syntax.) If not defined, the Agent will assign itself a default name.		Max length: 64 characters Valid characters: a-z A-Z 0-9 \$*+?^!.=@_ ~-:
AgentDescription	An optional description for the Agent.		Max length: 256 characters Valid characters: a-z A-Z 0-9 \$ * + ? ^ ! . = @ _ ~ - : <space></space>
DomainName	The Agent/Controller management domain name. Management domains are defined in the SQmediator Reporter and shared across Controllers. To connect to a Controller, the Agent must be assigned a domain name and passphrase matching one of the defined management domains. For more information on Agent/Controller management domains, please refer to the SQmediator Reporter Administration Guide.	*	Length: 6-64 characters Valid characters: a-z A-Z 0-9 \$*+?^!.=@_ ~-:
Passphrase	The Agent/Controller management domain passphrase.	√	Length: 8-64 characters Valid characters: a-z A-Z 0-9 #\$*+?^!.=@_ ~ -:
OrganizationId	The Organization ID. Organization ID and Group ID are optional settings used to automatically associate a DVQattest Agent with a particular resource group and pool license key when the Agent connects to an SQmediator Controller. For more information on Organization ID and Group ID, please refer to the <i>SQmediator Reporter Administration Guide</i> .		Max length: 63 characters Valid characters: a-z A-Z 0-9

Parameter	Description	Required	Notes
GroupId	The Organization Group ID.		Max length: 63 characters Valid characters: a-z A-Z 0-9
OutboundCtrlAddr	The IP address or Fully Qualified Domain Name (FQDN) for the SQmediator Controller.	✓	
OutboundCtrlPort	The SQmediator Controller port number for incoming Agent connections.		Default 40006 .

Agent Name Template Syntax

The **AgentName** string can optionally contain one or more template tokens in the format ^^*ctoken>*, where *<token>* corresponds to one of the token codes listed in the table below. When an Agent is started, it will attempt to dynamically populate its name using the information represented by each token. Note that some information may not be available to the Agent.

Token	Description
а	Active Directory name
е	User email address
g	Last 8 characters of the host GUID
i	Organization Group ID
m	Machine name
n	Username portion of email address
0	Up to the first 8 characters of the Organization ID
р	Agent name prefix
S	2-character operating system code: an Android/Chromebook lx Linux mc macOS wn Windows
u	Username/identity

Tokens can optionally be separated by spaces, hyphens (-), forward slashes (/), backslashes (\), or underscores (_). For example:

Template String	Example Agent Name
^^o-^^g/^^u	myOrgID-mc-489A26E7/exampleuser
AcmeCorp_^^m-^^i_^n	AcmeCorp_myMac-myGroupID_emailusername



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